



Business Ethics for APEC SMEs Medical Device Sector

Asia-Pacific Economic Cooperation SME Webinar on APEC Guidance for Ethical Third Party Intermediary Relationships in the Medical Device Sector

This webinar has been prepared for the *Business Ethics for APEC SMEs Initiative* as a contribution by: ■ IQVIA

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Objective of the Guidance

Guidance that aims to Α strengthen ethical third party intermediary due diligence and inspires Small and Medium size Enterprises (SMEs) to engage in diligence by creating due achievable and manageable due diligence goals. The Guidance applies to the medical device company as well as the third party intermediary. Both are viewed by APEC as key actors in the medical device sector.



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Learning Objectives









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- •APEC is the premier Asia-Pacific economic forum
- •Asia-Pacific Economic Cooperation (APEC) operates as a cooperative, multilateral economic and trade forum
- •Its primary goal is to support sustainable economic growth and prosperity in the Asia-Pacific region

Corruption impedes economic stability



Business Ethics for APEC SMEs

Benefits APEC member	Provides a platform for effective industry self-regulation
economies	Supports government enforcement and anti-corruption efforts
Benefits businesses,	Provides companies with clarity and harmonization in rules and practices
especially resource-	Allows companies to compete across the region at a reduced cost
constrained SMEs	In the case of the biopharmaceutical and medical device sectors, facilitates ongoing innovation
Benefits patients (in the case of the biopharmaceutical and medical device sectors)	Ethical collaborations fuel advances and promote access to life-saving medicines and technologies Ethical collaborations ensure that decisions are made in the best interest of patients



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Business Ethics for APEC SMEs Initiative

World's largest public-private partnership to strengthen ethical business practices in the medical device sector More than doubled the number of medical device industry association codes

Trained over 1,500 stakeholders and expanded high-standards to 18,000+ companies (13,000+ SMEs)

Designed and implemented model consensus agreements to strengthen ethical business practices across health systems

The Kuala Lumpur Principles *Medical Device Sector Codes of Ethics*

The APEC Kuala Lumpur Principles promote ethical interactions that:

Promote appropriate interactions between the medical device companies and Healthcare Professional ("HCPs").

Enhance patient access to the safe and effective use of medical technologies

Promote innovation and the ongoing development of advanced medical technologies

Ensure that medical decision-making is made in the best interest of the patient.

Facilitate open and transparent business environments



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The Kuala Lumpur Principles





Medical Device Sector



APEC Guidance for Ethical Third Party Intermediary Relationships in the Medical Device Sector

APEC Guidance for Ethical Third Party Intermediary Relationships

WHY

Guidance will help to ensure that third parties, who are critical to the medical device sector and health care systems, and companies can strengthen adherence to high-standard ethical business practices in accordance with the <u>APEC Kuala Lumpur Principles for</u> <u>Medical Device Sector Codes of</u> <u>Business Ethics</u>



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Collaboration

Joint work between medical device companies and third parties to develop ethical business practices will strengthen health systems and instill patient confidence that the best treatments are available when needed and delivered in their interest

Why manage Third Party Relationships

 Protect your organization Protect from risk and damage Comply with laws and Comply regulations • Create a culture of trust Create and transparency

INCREASING EXPECTATIONS: What the regulator is looking at ...

While regulators may have different priorities and focus areas when it comes to anticorruption compliance and third party management there are a number of commonalities.



Re-catagorizing Risk over time



Careful consideration and Sound decisions



Process of continual monitoring



Consistently applied approach





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What is Third Party Risk Management and Third Party Due Diligence?

Third Party Risk Management

• Refers to all activities related to your third parties, including risk ranking, screening data collection, documentation and ongoing monitoring

Third Party Due Diligence

 Refers to the assessment of third parties and their principals before and during an engagement



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The Meaning of the Guidance in Context

Codes of Ethics and Compliance programs should include the following elements:



- 1. Written Anti-Bribery Policy/Procedures
- 2. Risk Assessments
- 3. Diligence Programs
- 4. Written Contracts
- 5. Training and Education Programs
- 6. Routine Monitoring and Auditing
- 7. Reporting and Corrective Action



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Written Anti-Bribery Policy and Procedures

Anti-Bribery Policy & Procedures

Adopt and implement internal policies that prohibit bribery by Any person or entity acting on behalf of a Company Gifts and Hospitality

Entertainment

Travel

Grants/Donations

Research

Capital Equipment



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Risk Assessment

Companies and Third Party SMls should evaluate the risk profile for proposed and utilized Third Party SMI arrangements....



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Companies should assess the local risks through:

Published corruption indices as well as specific risk profiles

International and local legal requirements

Information from Third Party SMIs for potentially unusual arrangements

Information available from public sources or employees



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Third Party SMIs should:

- •Support companies' risk assessments
- •Assess and communicate international and local legal requirements
- •Disclose potentially unusual arrangements; and
- •Maintain accurate records for review





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Business Ethics for APEC SMEs Medical Device Sector Diligence Program

Companies and Third Party SMIs should establish







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Written Contracts should include:

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Compliance with international and local laws, ethical principles, and Company policies The ability to conduct independent audits and monitoring, including access to relevant books and records

The ability to terminate an engagement for failure to comply with international and local laws, ethical principles, and Company policies; and

Due diligence

Diligence rights upon renewal

Due Dillerce



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Communication and Training



Training





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Monitor and Audit

Periodic reviews and evaluations of the anti-corruption program

risk-based

- routine monitoring and auditing
 - other assessments of their relationship

Company and Third Party SMIs should undertake

•assess certification of Company and Third Party SMI personnel For compliance with international and local laws, ethical principles and Company policies as well as relevant contract terms



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Corrective Action



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Appropriate Corrective Action

Corrective measures should be taken if ether a Company or Third Party SMI representative fails to comply with:

- international or local laws
- ethical principles
- company policies
- relevant contract terms or
- engages in other impermissible or unethical conduct



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IMPLEMENTATION

Actions for Implementation



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Business Ethics for APEC SMEs Medical Device Sector Implement codes of ethics consistent with the principles set out in the guidance and take additional steps to encourage the adoption of this guidance among their respective members and /or employees

> Encourage the development and implementation of highstandard, aligned policies and practices consistent with this guidance

Undertake joint communication and training on this guidance and other relevant policies

Encourage medical device sector regulators and enforcement authorities to acknowledge and support this guidance and to support steps by stakeholders to implement effective guidance for ethical Third Party SMI relationships

Engourage APEC economies to advance ethical collaborations consistent with this guidance through regular communication, joint policies, joint capacity building and other forms of collaboration

"If you think compliance is expensive, try non-compliance" - Former U.S. Deputy Attorney General Paul McNulty

A very simple conclusion



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