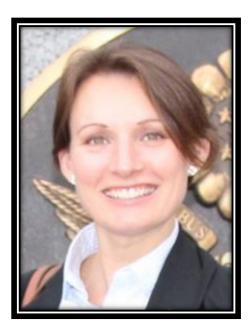


## **2018 APEC Business Ethics for SMEs Forum** 18-20 July 2018 • Tokyo, Japan ī 200 -200 10 Stores Stars



#### PLENARY SESSION (20 JULY) MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS



## WELCOME REMARKS

Ms. Tricia Van Orden, Project Overseer Business Ethics for APEC SMEs Initiative U.S. Department of Commerce



#### PLENARY SESSION (20 JULY) MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS



## WELCOME REMARKS

Ms. Diane Farrell, U.S. Deputy Assistant Secretary of Commerce for Asia U.S. Department of Commerce

# 日本における倫理的連携のためのコンセンサス・フレームワーク

JAPANESE CONSENSUS FRAMEWORK FOR ETHICAL COLLABORATION



## JAPAN CONSENSUS FRAMEWORK

#### **KEYNOTE REMARKS & SIGNING CEREMONY**



**Ms. Yukiko Mori** President Japan Patients Association



**Mr. Kenichi Matsumoto** Vice Chairman Japan Federation of Medical Device Associations



Mr. Shinsuke Amano President Japan Federation of Cancer Patient Groups



**Ms. Rieko Kawamoto** Executive Officer Japanese Nursing Association



**Mr. Toshihiko Miyajima** Director General The Federation of Pharmaceutical Manufacturers' Association of Japan



**Mr. Nobuo Yamamoto** President Japan Pharmaceutical Association



**Dr. Yosihtake Yokokura** President Japan Medical Association



**Mr. Toshihiko Takeda** Director –General of Health Policy Bureau Ministry of Health, Labor, and Welfare, Japan



AUSTRALIAN CONSENUS FRAMEWORK FOR ETHICAL COLLABORATION IN THE HEALTHCARE SECTOR



A CONSENSUS STATEMENT OF SHARED VALUES AND ETHICAL PRINCIPLES FOR COLLABORATION AND INTERACTION AMONGST ORGANISATIONS IN THE HEALTHCARE SECTOR



#### 2018 APEC Business Ethics for SMEs Forum 18-20 July 2018 • Tokyo, Japan

#### **AUSTRALIAN CONSENSUS FRAMEWORK**



**Dr. Jane Fitzpatrick** Australasian College of Sport and Exercise Physicians



**Ms. Alison Verhoeven** Australian Healthcare and Hospitals Association



**Dr. Peter Subramaniam** Australian and New Zealand Society for Vascular Surgery



**Mr. Bassim Blazey** Australian Embassy to Japan



Mr. Adrian Cosenza Australian Orthopaedic Association



**Dr. Andreas Loefler** Australian Orthopaedic Association



Ms. Sophie Hibbard Medicines Australia



**Ms. Michelle Wagner** Medical Technology Association of Australia



**Ms. Jo Watson** Consumers Health Forum of Australia



**Ms. Tracey Duffy** Therapeutic Goods Administration



#### AGENDA

- INTRODUCTIONS
- WELCOME FROM THE THE HON GREG HUNT FEDERAL MINISTER OF HEALTH, AUSTRALIA
- THE AUSTRALIAN CONSENSUS FRAMEWORK FOR ETHICAL COLLABORATION
- PANEL DISCUSSION
- SIGNING CEREMONY





#### INTRODUCTIONS

- The Honourable Greg Hunt, Federal Minister of Health
- Bassim Blazey, Deputy Head of Mission, Australian Embassy in Japan
- Jane Fitzpatrick, Australasian College of Sport and Exercise Physicians (ACSEP)
- Alison Verhoeven, Australian Healthcare and Hospitals Association (AHHA)
- Peter Subramaniam, Australian and New Zealand Society for Vascular Surgery (ANZSVS)
- Andreas Loefler, Australian Orthopaedic Association
- Sophie Hibburd, Medicines Australia
- Michelle Wagner, Medical Technology Association of Australia (MTAA)
- Jo Watson, Consumers Health Forum
- Tracey Duffy, Therapeutic Goods Administration (Federal Department of Health)



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A MESSAGE FROM THE HONOURABLE GREG HUNT FEDERAL MINISTER OF HEALTH Video



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#### BACKGROUND

- A small group of Australian organisations have participated at APEC Business Ethics for SME Forum over past six years:
  - Medicines Australia
  - Medical Technology Association of Australia
  - Australian Healthcare and Hospitals Association
  - Royal College of Physicians
  - Australian Orthopaedic Association



#### COMMON ETHICAL DILEMMAS...

- Advocated for wider involvement and participation;
- More purposefully include clinicians in particular;
- And embrace all participants in the Health system;
- Message resonated strongly amongst small group and by APEC leadership;

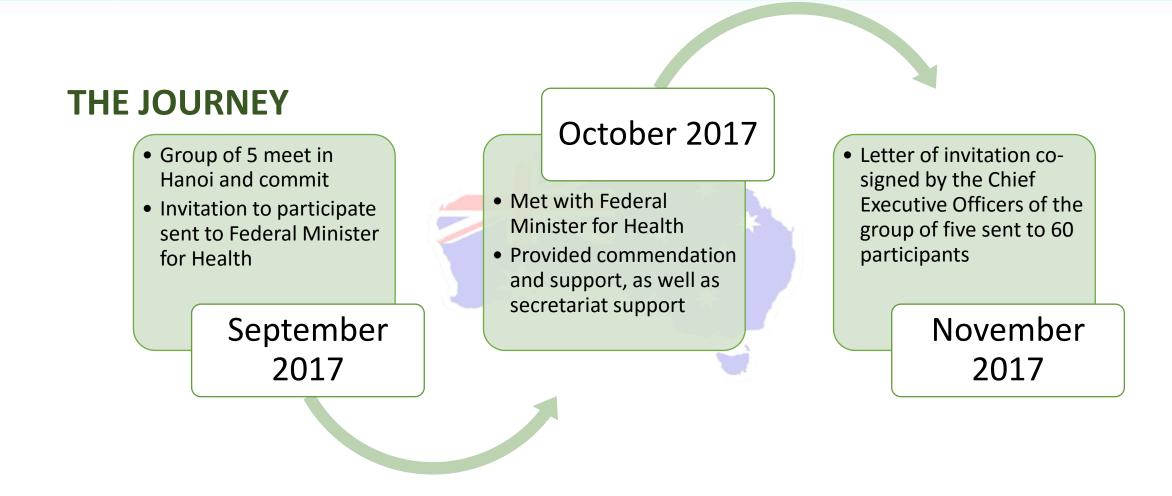


#### THE CHALLENGE...

- At Hanoi meeting APEC promoting national consensus frameworks amongst all 21 member countries;
- Canada, Peru and Vietnam...in place;
- APEC leaders challenged the small Australian contingent to lead the development of the Australian Consensus Framework; and
- And to demonstrate world class capability in health by demonstrating best practice in developing a statement for others to follow;



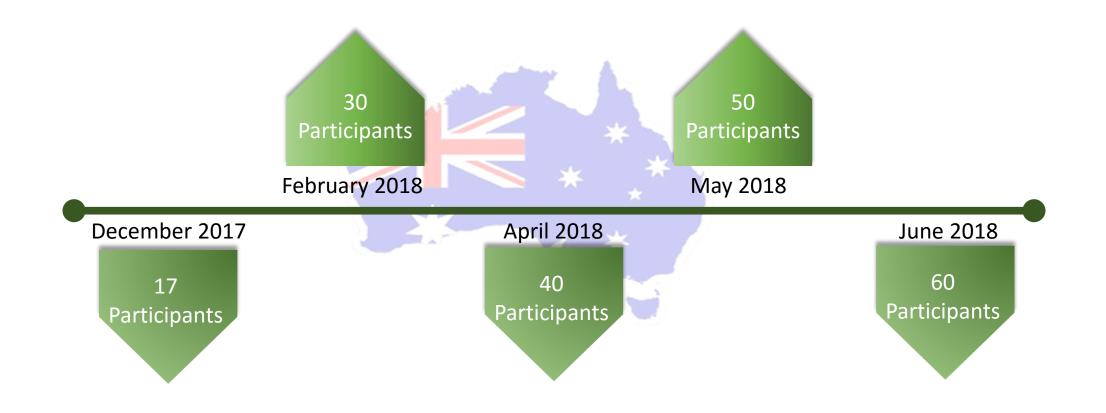
#### 2018 APEC Business Ethics for SMEs Forum 18-20 July 2018 • Tokyo, Japan



- Sound project management principles
- Scheduled five meetings in lead up to 18-20 July 2018 APEC meeting



#### **RAPID GROWTH IN PARTICIPATION**





#### THE KEY PRINCIPLES

- Completely voluntary
- Widely embracing
- No deadlines
- No prescriptions
- Collaborative, cooperative process
- High mutual respect
- Humble leadership



### THE RESULT

- IN SEVEN MONTHS 52 PARTICPANTS JOINED AS SIGNATORIES;
- A FURTHER 13 CONTINUE AS PARTICIPANTS AND CONTRIBUTORS;
- ALL STATE AND TERRITORY JURSIDICTION SUPPORT;

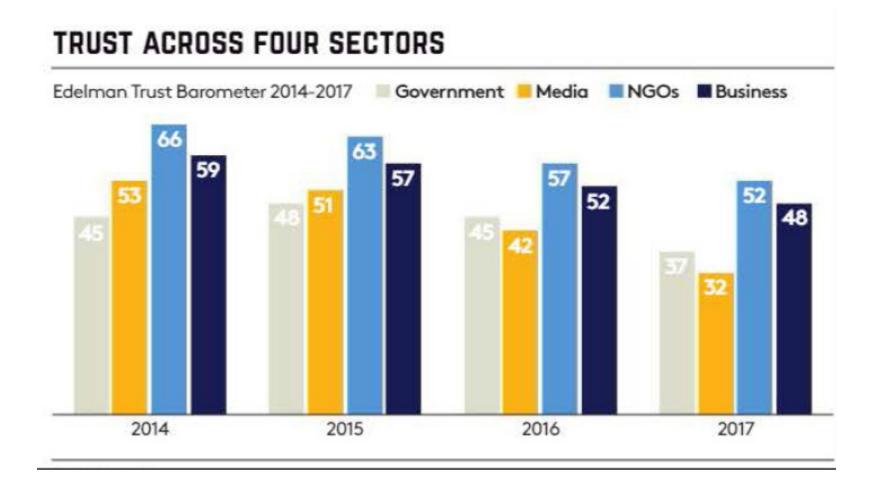


#### **Does Trust Matter?**

- Trust is society's most fragile asset;
- Trustworthiness is made up of: competence; reliability; integrity and benevolence;
- As distributed trust gains momentum there's a chance to build systems that put people first in ways that are more transparent, inclusive and accountable;
- Institutional trust is eroding at an alarming rate; and



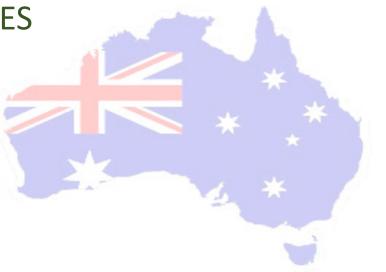
#### **Does Trust Matter?**





#### THE STATEMENT

- SUBSTANTIVE PRINCIPLES
- PROCEDURAL PRINCIPLES
- IMPLEMENTATION





#### SUBSTANTIVE PRINCIPLES

- BENEFIT AND WELFARE:
- Acting in ways that advance the health, wellbeing and interests of patients, consumers, communities, populations, healthcare systems and the healthcare sector, and that avoid or minimise harm.
- JUSTICE:
- Fair distribution of access, opportunities, and privileges, and reduction of socio-political and economic inequity. Justice also refers to fairness in the processes that allocate resources and resolve disputes.



#### SUBSTANTIVE PRINCIPLES

- RESPECT
- for patients, consumers, communities, students, educators, colleagues and organisations: All interactions and activities are respectful of the dignity, worth, rights, beliefs, values, preferences, customs and cultural heritage of all involved.
- SOLIDARITY:
- A collective commitment to equitably sharing costs and benefits for the good of a group, community, nation or global population.



#### **SUBSTANTIVE PRINCIPLES**

- EFFECTIVENESS
- efficiency, safety, sustainability: Continuous commitment to improving outcomes in healthcare through promotion of responsible innovation, generation and utilisation of evidence, economic cooperation, reduction of waste, and productive utilisation of limited resources.



### **PROCEDURAL PRINCIPLES**

- HONESTY:
- > Those engaged in collaborations are truthful in all their interactions.
- INTEGRITY:
- Those engaged in collaborations are alert to competing and conflicting personal, professional and organisational interests and to the management of bias.
- REFLEXIVITY:
- There is ongoing critical reflection on the values, principles and evidence underpinning collaborative judgments and actions.
- TRANSPARENCY:
- The processes of collaboration, and the values, principles and evidence upon which decisions are made, are open to scrutiny.



#### **PROCEDURAL PRINCIPLES**

- INCLUSIVENESS AND SHARED UNDERSTANDING:
- All relevant stakeholders should participate in collaborations in order to learn from one another and work together respectfully to generate mutually agreed outcomes.
- RESPONSIBILITY AND ACCOUNTIBILITY:
- Those involved in collaborative processes take responsibility for, are able to explain, and are accountable for, their actions and decisions.
- **REASONABLENESS**:
- Those involved in collaborations act, and make decisions, on the basis of rationales that are widely accepted as relevant and fair.



#### **PROCEDURAL PRINCIPLES**

- TESTABILITY:
- The judgments and decisions made by those engaging in collaboration are open to independent verification and revision.
- **REVISABILITY**:
- There are procedures in place for appeals and for revising collaborative judgments and decisions in the light of challenges to them.
- OVERSIGHT:
- There are mechanisms in place to ensure that the principles described above are given due consideration.



#### IMPLEMENTATION

- Align own policies and procedures with the consensus principles
- Signatories commit to principles being the basis for collaboration and interaction



#### **GOVERNMENT ENDORSEMENT**

#### **Jurisdictions Supporting**

- Federal Member for Flinders, Minister for Health, Minister for Sport The Honourable Gregory Hunt MP,
- NSW The Honourable Brad Hazzard MP Minister for Health and the Minister for Medical Research
- ACT The Honourable Meegan Fitzharris MLA Minister for Health and Wellbeing, Transport and City Services and Higher Education, Training and Research.
- NT The Honourable Natasha Fyles MLA Minister for Health
- VIC The Honourable Jill Hennessy MP Minister for Health Minister for Ambulance Services
- TAS The Honourable Michael Ferguson MP Minister for Health
- WA The Honourable Roger Cook MLA Minister for Health
- QLD The Honourable Dr Steven Miles MP Minister for Health and Minister for Ambulance Services
- SA The Honourable Stephen Wade MLC Minister for Health and Wellbeing



#### 2018 APEC Business Ethics for SMEs Forum 18-20 July 2018 • Tokyo, Japan





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#### **THE SIGNATORIES**





#### THE CONTRIBUTORS AND PARTICIPANTS

- Australasian College for Emergency Medicine
- Australasian Society of Immunology
- Australian and New Zealand Society of Cardiac and Thoracic Surgeons
- Australian College of Nursing
- Australian College of Rural and Remote Medicine
- Australian Dental Industry Association
- Australian Medical Association
- Australian Private Hospitals Association
- Chiropractors' Association of Australia
- Health Consumers Council of WA
- In Vitro Diagnostics Australia
- Pharmacy Guild of Australia
- Urological Society of Australia and New Zealand



#### **NEXT STEPS**

- FULL DAY WORKSHOP SEPTEMBER 2018 INVOLVING ALL TOGETHER TO PLAN:
  - Measures of success
  - Infrastructure support
  - Branding and logo
  - Core secretariat
  - Process of review
  - Consequences
  - Practical application





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#### PLENARY DIALOGUE (20 JULY) MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS

**PRESENTATION** 

## 2018 APEC BUSINESS ETHICS FOR SMES LIGHTHOUSE AWARD



# **2018 APEC Business Ethics for SMEs Forum** 18-20 July 2018 • Tokyo, Japan ī 200 -200 10 Stores Stars



#### PLENARY SESSION (20 JULY)

#### **MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS**

## <u>SME LUMINARIES SPOTLIGHT:</u> BUSINESS ETHICS AND OUR HEALTHTECH FUTURE



Dr. Ben Hwang Chairman and Chief Executive Officer Profusa (The United States)



#### HOW IS OUR ENVIRONMENT CHANGING? HOW SHOULD THE APEC BUSINESS ETHICS FOR SMES INITIATIVE ACCOUNT FOR THESE CHANGES IN CONSIDERING POST-2020 NANJING DECLARATION GOALS?



Ms. Caroline West Global Chief Compliance Officer Olympus Corporation (The United States)



#### **BRIEF REPORTS TO PROJECT OVERSEER**



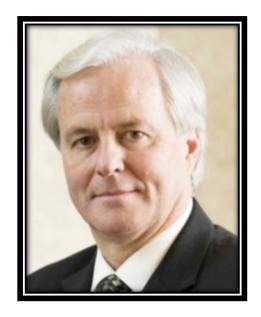
Ms. Faye Sumner

Tokyo Statement on Implementation of APEC Guidance for Ethical Third Party Intermediary Relationships



#### Dr. Kenneth Hartigan-Go

Healthcare Professional Session Recommendations

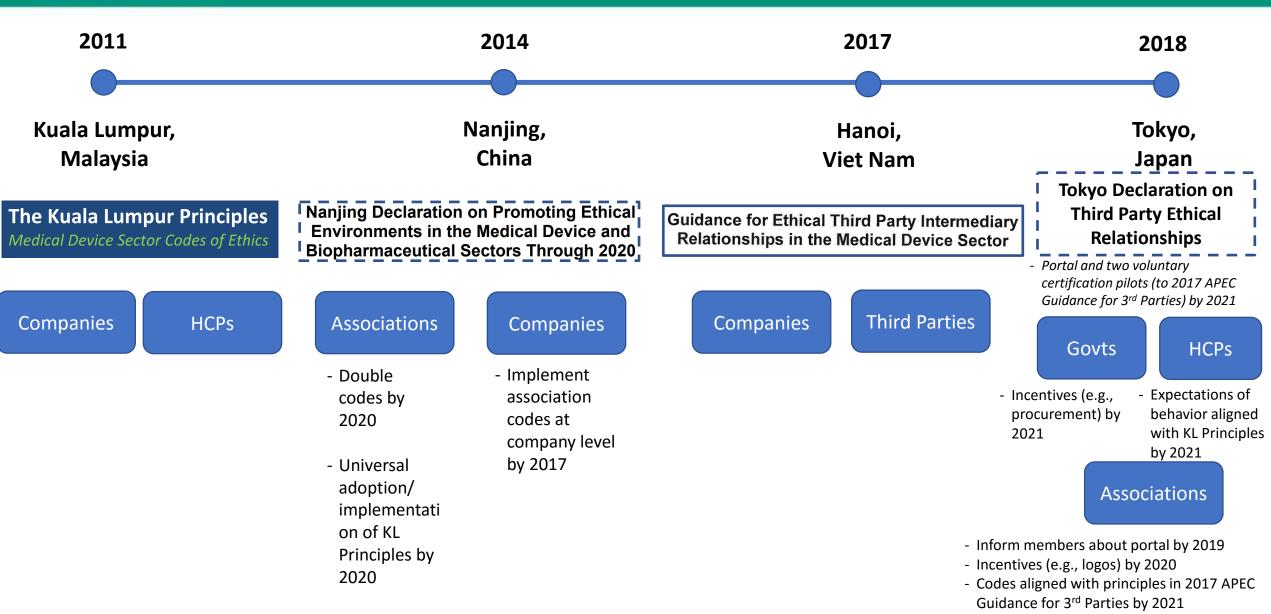


Mr. Russell Williams Patient Organization Session Recommendations



#### 2018 APEC Business Ethics for SMEs Forum

18-20 July 2018 • Tokyo, Japan





### **Defining Third Party Sales and Marketing Intermediaries**

Large, medium, and small-sized enterprises that contract with medical device researchers and manufacturers ("medical device companies") in support of their business activities.

Third party intermediaries can include: distributors, wholesalers, distribution or sales agents, marketing agents or consultants, brokers, commission agents, and independent sales representatives.

Any enterprise that is paid by medical device companies in support of their business activities can be a third party intermediary. Especially if the enterprise is being paid by the company and interacting with external entities (governments, HCPs, hospitals, etc.)



#### **BRIEF REPORTS TO PROJECT OVERSEER**



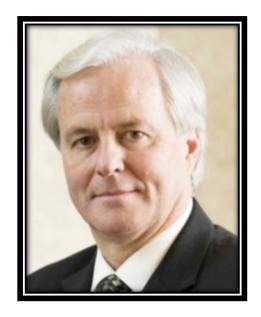
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#### PLENARY DIALOGUE (20 JULY) MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS

# NETWORKING LUNCH (12:30-13:30)



## **2018 YEAR IN REVIEW**

## A Presentation on Code Implementation and Strategic Assessment Updates



## 13:30 - 13:45

Mr. Andrew Blasi Director C&M International











BIOPHARMACEUTICAL SURVEY 2018: CHALLENGES

# Support revision of the code government support lack of enforceable code promotion lack of resources utilization of complaint process financial resources Keeping code relevant differing protocols buy-in resistance reluctance to implement awareness stakeholder readiness stakeholder readiness reluctance to implement improving the code company support uneven playing field











MEDICAL DEVICES SURVEY 2015-2017: SUCCESSES





MEDICAL DEVICES SURVEY 2018: CHALLENGES

**Tesources** handling of complaints compliance monitoring lack of confidence communication





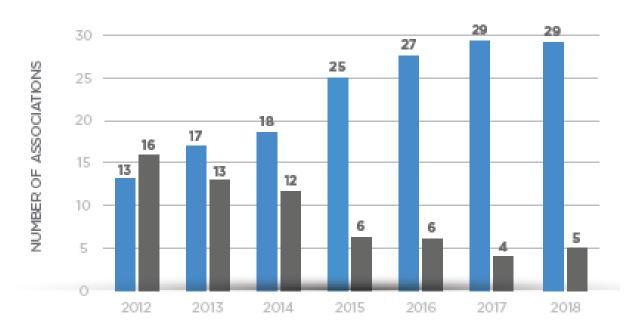


## **PRESENTATION OVERVIEW**

- 1. Code Adoption by Medical Device and Biopharmaceutical Industry Associations
- 2. 2018 Implementation Takeaways: Governance
- 3. 2018 Implementation Takeaways: Alignment with APEC Principles
- 4. 2018 Implementation Takeaways: Member Enterprise Adherence
- 5. 2018 Implementation Takeaways: External Stakeholder Engagement
- 6. Other 2018 Monitoring & Evaluation Program Takeaways
- 7. APEC Industry Association Pilot Surveys with Member Enterprises



#### Medical Device Industry Association Code Adoption (2012-18)

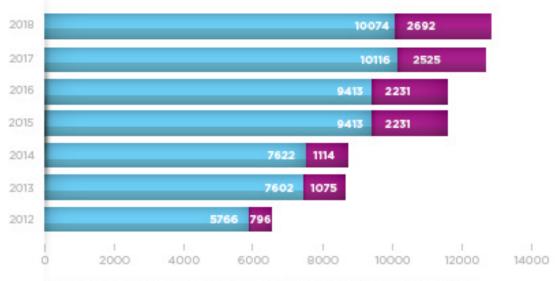


#### INDUSTRY ASSOCIATIONS WITH A CODE OR CODE COMMITMENT

ASSOCIATIONS WITH A CODE OR CODE COMMITMENT

ASSOCIATIONS WITHOUT A CODE OR CODE COMMITMENT

#### ENTERPRISE MEMBERSHIP OF ASSOCIATIONS WHO HAVE ADOPTED A CODE OR CODE COMMITMENT



#### NUMBER OF MEMBER ENTERPRISES IN ASSOCIATIONS WITH A CODE

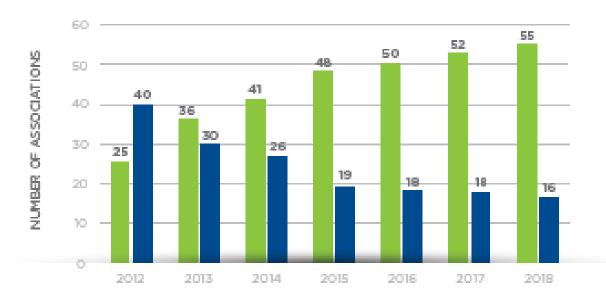


LARGE MEMBERS IN ASSOCIATIONS WITH A CODE OR CODE COMMITMENTS



#### **Biopharmaceutical Industry Association Code Adoption (2012-18)**

#### INDUSTRY ASSOCIATIONS WITH A CODE OR CODE COMMITMENT



ASSOCIATIONS WITH A CODE OR CODE COMMITMENT

ASSOCIATIONS WITHOUT A CODE OR CODE COMMITMENT

ENTERPRISE MEMBERSHIP OF ASSOCIATIONS WHO HAVE ADOPTED A CODE OR CODE COMMITMENTS



NUMBER OF MEMBER ENTERPRISES IN ASSOCIATIONS WITH A CODE

SME HEMBERS IN ASSOCIATIONS WITH A CODE OR CODE COMMITMENTS





#### Remaining Industry Associations *without* a known Code of Ethics

MEDICAL DEVICE SECTOR	<b>BIOPHARMACEUTICAL SECTOR</b>
CHILE (1) – IN PROCESS	CHILE (1) & MEXICO (1) + ALIFAR (1)
CHINA (1)	HONG KONG, CHINA (2)
CHINESE TAIPEI (1)	KOREA (1) & SINGAPORE (1)
MEXICO (1)	CHINESE TAIPEI (8)
SINGAPORE (1)	RUSSIA (1)
TOTAL: 5 of 34 (15%)	TOTAL: 16 of 71 ( <mark>22%</mark> )



### **"BIG FOUR" IN CODE IMPLEMENTATION EVALUATION**

- 1. <u>Code Governance</u> is it legitimate and alive...
- 2. <u>Code Alignment</u> is it a quality code of ethics...
- 3. <u>Member Implementation</u> is it being adhered to by enterprises in daily business practice...
- 4. <u>External Engagement</u> is the code understood and embraced by other stakeholders in the health system...



#### **2018 IMPLEMENTATION TAKEAWAYS: GOVERNANCE**

#### **MEDICAL DEVICE SECTOR**

- Many governance indicators are well reported, but could be improved
- Decline in sufficient code resources and one-on-one assistance
- Corresponding increase in designated staff member indicates an opportunity

#### **BIOPHARMACEUTICAL SECTOR**

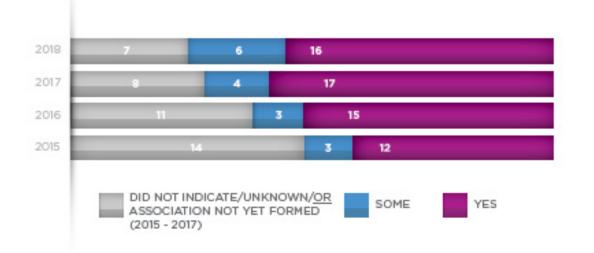
- Most governance indicators remain strong, but also under-reported
- More associations are providing members with one-on-one assistance
- Routine code of ethics trainings remain too low (68%)

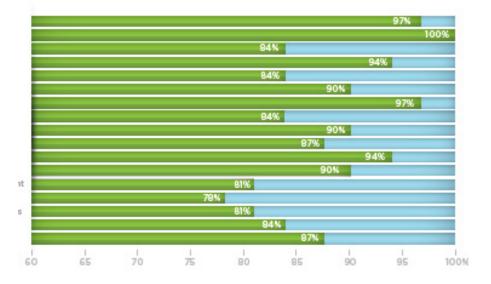


#### **2018 IMPLEMENTATION TAKEAWAYS: ALIGNMENT**

#### **MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS**

- Continues to move in a positive direction for both sectors
- Voluntary audit program may prove best next step to ensure alignment







#### **2018 IMPLEMENTATION TAKEAWAYS: MEMBER ADHERENCE**

#### **MEDICAL DEVICE SECTOR**

- Of the 29 associations with a code, at least 35% report majority adherence
  - Associations are lowering their majority adherence rates (many sit below 50%)
- 55% require members to certify code compliance, 63% of these do so annually
- Non-Member Dilemma remains a problem

#### **BIOPHARMACEUTICAL SECTOR**

- Of the 55 associations with a code, at least 69% report majority adherence
- 97% report interest in APEC virtual capacity-building, 90% would disseminate
- Non-Member Dilemma remains a problem



#### **2018 IMPLEMENTATION TAKEAWAYS: EXTERNAL ENGAGEMENT**

#### **MEDICAL DEVICE SECTOR**

- 47% of industry associations with a code distribute to non-members
- 79% of industry associations have an interest to heighten external engagement
- Only 33% of associations are building awareness through consensus frameworks

#### **BIOPHARMACEUTICAL SECTOR**

- 74% of industry associations coordinate with governments on ethics, 60% with HCPs, 44% with third parties, and 40% with patient groups and non-members
- 71% of industry associations have an interest to heighten external engagement
- When coordination is happening, it is likely from consensus frameworks



#### PLENARY DIALOGUE (20 JULY) MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS

## **CONSENSUS FRAMEWORK IMPLEMENTATION STRATEGIES**



## **SESSION CHAIR**

Mr. Thomas Cueni Director General International Federation of the Pharmaceutical Manufacturers and Associations (IFPMA)



### PLENARY DIALOGUE (20 JULY) MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS

# NETWORKING BREAK (15:00 – 15:15)



### BREAKOUT SESSIONS (15:15-16:45)

15:15-16:00	Breakout Session A (New York Ballroom) China Consensus Framework & Collaboration	Breakout Session B (Brooklyn Suite 3) Expanding Collaboration in the Americas
16:00-16:45	Breakout Session C (New York Ballroom) Australia Consensus Framework & Collaboration Philippines Consensus Framework & Collaboration	Breakout Session D (Brooklyn Suite 3) Priorities for the 2019 APEC Business Ethics for SMEs Forum in Santiago, Chile



#### **BREAKOUT FACILITATOR SUMMARIES (3 MINUTES)**

Breakout Session A: Chinese	Breakout Session B
Consensus Framework and	Expanding Collaboration in
Collaboration	the Americas
Breakout Session C: Australia Consensus Framework & Collaboration Philippines Consensus Framework and Collaboration	Breakout Session D: Priorities for the 2019 APEC Business Ethics for SMEs Forum in Santiago, Chile



#### PLENARY DIALOGUE (20 JULY) MEDICAL DEVICE & BIOPHARMACEUTICAL SECTORS

**CLOSING SUMMATION** 

### **ANNOUNCEMENT OF** 2019 APEC BUSINESS ETHICS FOR SMES FORUM

## SANTIAGO DE CHILE