

# VIETNAM MEDICAL DEVICE ASSOCIATION

## CODE OF CONDUCT

### ON PRACTICE OF MEDICAL DEVICE

*Medical Device includes equipment, tools, materials for implanting activities, reagents and in-vitro calibration solutions, software which are used separately or in association with each other according to the instruction of their owners for human.*

*Doctors, medicines, and medical device are three major factors which determine quality and efficiency of medical activities.*

*Medical device is special goods since it directly involves in patient's life, health workers and environment.*

*For the importance, special requirements and high humanities of medical device as mentioned above; We: organizations and individuals having practice of medical equipment (including the following fields: Science and technical research, management, production, doing business, maintenance, repair and technical service) agree and commit to strictly implement the Code of Conduct on practice of medical device which consists of 10 rules as follows:*

1. To put interest of patient and health of people first.
2. To strictly follow laws, and professional regulations relating to each field of practice.
3. To only provide the market with medical device which fully meets quality requirements defined by competent authorities. To provide customers completed document on Certificate of Origin (C/O), Certificate of Quality (C/Q), year of manufacture together with operation manual, and procedure for maintenance.
4. To strictly implement current regulations, to respect and cooperate with state management agencies. To ensure the publicity, transparency, and integrity, to strongly fight against wrongdoing in practice.
5. To have responsibility for providing sufficient information to management agencies and customers when: equipment faces break-down due to system errors from manufacturers as well as changes such as: dissolution, merger, bankruptcy of related manufacturers and distributors.

6. For medical device technical service activities, it is required to ensure that: equipment used for service performance, and equipment put into operation shall be precise, stable, safe and efficient. Medical device technical consultancy activities shall be honest, objective and scientific.
7. Personnel training of medical device technical sector shall ensure the basis, update, and close connection with reality.
8. Research, manufacturing and production of medical device should be directed toward modern, efficiency, safety, stability, aesthetics, pain and uncomfortable reduction for patients, and eco-friendly.
9. Be honest, righteous, solidarity and respect to colleagues, be ready to cooperate and support each other in practicing the profession.
10. To continuously study, improve professional qualification and experience for increasing service quality to contribute to the cause of people's health care and protection.

*(Issued together with Decision No. 50/QĐ-TWH dated 20 October 2016)*